

# Digital Pen and Paper

## PROTOCOL Connector Overview

### Best of breed providers delivering value

By enabling practitioners and care workers to spend more time with service users and less on administration, Ubisys help Councils deliver the Transforming Social Care and Every Child Matters agendas, such as SAP, ICS and eCAF through the deployment of their Digital Pen and Paper solutions. These solutions are enriched when information is integrated directly into back office applications thus providing almost real time information to care providers and decision makers. These true end-to-end solutions are delivering substantial savings to Councils and in some cases are reducing administrative tasks by 12 hours per week per practitioner, thus enabling them to have more face time with service users. Ubisys and Liquidlogic have now joined forces to bring together an integrated digital pen & paper solution to those organisations wanting to cost effectively mobilise care workers without the associated difficulties of introducing complex technologies.



### Liquidlogic Connector

Liquidlogic has an enviable track record in the field of application delivery for multi-agency working for both children and adults. Examples include; the first IT supplier to go live drawing patient data from the NHS data spine for single assessment, a provider to ISA Trailblazers and early adopters as well as providing IT support for the CAF and for children with disabilities.

Liquidlogic is now offering customers an Application Programming Interface (API) for their PROTOCOL application to connect to Digital pen and paper. The interfaces for PROTOCOL ICS, eCAF, eSAP and the new Integrated Adults' System (IAS) make it possible to securely setup or search for service users, pre-populate and print forms and attach electronic records to service user records contained within PROTOCOL, validate handwriting from within PROTOCOL, thus enabling organisations to maximise the value obtained from the PROTOCOL application.

### Ready to go!

Having already digitised many forms that are positively affecting processes such as SAP, CAF, ICS, Occupational Therapy, Service Review and mental health, Ubisys now has a catalogue of off-the-shelf applications which can be easily integrated in to Liquidlogic's PROTOCOL and customised/tuned to individual organisational requirements.

The Ubisys solution is approved and supported by two of the world's largest mobile operators, Vodafone and Orange as well as having been successfully deployed over other mobile networks. What's more, the Ubisys and Liquidlogic solutions are available to purchase via the Catalist open Government catalogue thereby streamlining the purchasing process.

## 1 PROTOCOL

The practitioner accesses PROTOCOL and finds the service user. An assessment is created within PROTOCOL and the practitioner clicks "print" to produce the Digital Assessment Form.

## 2 Printer

The assessment form is printed to a suitable local printer with the service users main demographic information pre-populated. The form can be re-printed several times for revisits until the assessment is complete and closed.

## 3 Pen & Paper

The practitioner completes the assessment form with the service user. The form can be updated several times over several visits.

## 4 Transmission

The practitioner chooses which method they prefer to securely send the captured assessment data back to PROTOCOL (either via mobile phone/ Blackberry or docking station).

## 5 Formidable

The pen data is securely received by the Digital Pen server (Formidable) which converts the handwriting into a suitable output format (XML, PDF, Word etc...). Formidable will then send the data back to PROTOCOL to update the service users record.



## About Ubisys and Liquidlogic

Together Ubisys and Liquidlogic offer experience and an unrivalled consultative approach ensuring our solutions delivers the return on investment we say they will and in the timescales we agree to. Together we are proud to say that every one of our customers is a reference for us, testimony to our professionalism, capabilities and determination to deliver right first time.

Ubisys has long been involved with Children's services and in 2005 were the first DPP provider to implement two integrated CAF systems to two Trial Blazer Authorities. We were also the first digital pen provider to implement SAP contact and overview assessments. Since then Ubisys has implemented solutions integrated in to backoffice applications in to the majority of the UK's Councils.

Recognised as the leading authority on the use of DPP within Adult and Children's Services, Ubisys is in regular contact with central Government to ensure their solutions comply with security and legislative requirements. All Ubisys staff involved in solution sales and deployments have undertaken enhanced CRB checks - an indicator of our commitment to data protection and our customers own security policies and procedures. In summary we are knowledgeable, experienced and understand your processes.

## Find out more

To find out how Ubisys can help your organisation reach new heights in care by reducing time in front of a computer contact us now on 01937 420543 and ask for any of the Children's or Adults Services team or contact us via our website at <http://www.ubisys.co.uk>. Alternatively please contact Liquidlogic on 0113 2320100 or [enquires@liquidlogic.co.uk](mailto:enquires@liquidlogic.co.uk).

## Key Benefits

- Service users – Search, create and update.
- Validate IDs.
- Validate handwriting conversion within PROTOCOL.
- Attach MS Word and PDF documents to client records.
- 'Print on Demand' functionality to and from PROTOCOL enabling you to pre-populate information on a form directly from a care record, complete the form using a digital pen and compile information automatically.
- Design your own new forms and applications and become totally self sufficient.
- Secure and flexible solution that can grow with your additional requirements.
- Options for hosted and locally deployed Formidable servers.
- Provides rapid results, quickly delivering improved services.
- Docking and/or mobile phone transmission.